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JUN 30 2004

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**CERTIFICATE OF FACSIMILE TRANSMISSION TO THE
UNITED STATES PATENT AND TRADEMARK OFFICE**

DATE: June 30, 2004

TO: Examiner: Richard S. Woo	:	RE: U.S. Patent Application
Art Unit: 3629	:	Serial No.: 09/475,961
Fax: (703) 872-9306	:	Applicant: Smith et al.
From: Thomas M. Fisher	:	Atty. Dkt. No.: 9D-EC-19335

DOCUMENTS SUBMITTED WITH TRANSMISSION:

- Amendment in Response to the Office Action dated March 30, 2004 (25 pgs.)
- Amendment Transmittal (3 pgs.)
- Certificate of Facsimile Transmission (1 pg.)

Total pages including cover page: 29
If all pages are not received, please contact: Michele Gilmer at Ext. 7321

RE: The above referenced U.S. Patent Application
Title: DELIVERY MANAGEMENT SYSTEM
Filed: December 30, 1999
AT File No. 13307-209

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that these papers are being facsimile transmitted to the U.S. Patent and Trademark Office, Facsimile Number (703) 872-9306 on the date shown above.



Thomas M. Fisher, Reg. No.: 47,564

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PATENT
Attorney Docket No.: 9D-EC-19335

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Smith et al.	Group No.: 3629
Serial No.:	09/475,961	Examiner: Richard S. Woo
Filed:	December 30, 1999	
For:	DELIVERY MANAGEMENT SYSTEM	

Mail Stop: AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

TRANSMITTAL

1. Transmitted herewith is:
 - Amendment in Response to the Office Action dated March 30, 2004 (25 pgs.)
 - Amendment Transmittal (3 pgs.)
 - Certificate of Facsimile Transmission (1 pg.)

STATUS

2. Applicant

<input checked="" type="checkbox"/>	claims small entity status.
<input type="checkbox"/>	is other than a small entity.

CERTIFICATE OF MAILING/TRANSMISSION (37 C.F.R. 1.8a)

I hereby certify that this correspondence is, on the date shown below, being:

MAILING

_____ deposited with the United States Postal Service
 with sufficient postage as Express Mail, in an envelope
 addressed to: Commissioner for Patents, P.O. Box 1450,
 Alexandria, VA 22313-1450, *Express Mail No.: EV*
US

Date: June 30, 2004

FACSIMILE

transmitted by facsimile to the Patent and
 Trademark Office to Fax No. (703) 872-9306.



Thomas M. Fisher
 Reg No. 47,564

EXTENSION OF TERM

3. The proceedings herein are for a patent application and the provisions of 37 C.F.R. 1.136 apply.

(complete (a) or (b), as applicable)

(a) Applicant petitions for an extension of time under 37 C.F.R. 1.136
 (Fees: 37 C.F.R. 1.17(a)-(d) for the total number of months checked below:)

Extension for response within:	Other than small entity Fee	Small entity Fee (if applicable)
first month	\$ 110.00	\$ 55.00
second month	\$ 400.00	\$ 200.00
third month	\$ 920.00	\$ 460.00
fourth month	\$1,440.00	\$ 720.00
fifth month	\$1,960.00	\$ 980.00

Fee: \$ _____

If an additional extension of time is required, please consider this a petition therefor.

(Check and complete the next item, if applicable)

An extension of _____ months has already been secured. The fee paid therefor \$ _____ is deducted from the total fee due for the total months of extension now requested.

Extension fee due with this request \$.

OR

(b) Applicant believes that no extension of term is required. However, this conditional petition is being made to provide for the possibility that applicant has inadvertently overlooked the need for a petition for extension of time.

FEE FOR CLAIMS

4. The fee for claims (37 C.F.R. 1.16(b)-(d)) has been calculated as shown below:

(Col. 1)	(Col. 2)	(Col. 3)	SMALL ENTITY	OTHER THAN SMALL ENTITY
CLAIMS REMAINING AFTER AMENDMENT	HIGHEST NO. PREVIOUSLY PAID FOR	PRESENT EXTRA	ADDITIONAL RATE FEE OR	ADDITIONAL RATE FEE
TOTAL INDEP.		-0	x \$9 = \$	x \$18 = \$
	MINUS	-0	x \$42 = \$	x \$84 = \$
— FIRST PRESENTATION OF MULTIPLE DEP. CLAIM			+ \$130 = \$	+ \$280 = \$
			TOTAL ADDITIONAL FEE \$	OR
				TOTAL ADDITIONAL FEE \$

(a) No additional fee for Claims is required

OR

(b) Total additional fee for claims required \$ _____.

FEE PAYMENT

5. Attached is a check in the sum of \$ _____

Charge Deposit Account No. 01-2384 the sum of \$.
 A duplicate of this transmittal is attached.

FEE DEFICIENCY

6. If any additional extension and/or fee is required, charge Deposit Account No. 01-2384.

AND/OR

If any additional fee for claims is required, charge Deposit Account No. 01-2384.

7. Other:



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JUN 30 2004

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Smith et al. : Art Unit: 3629
Serial No.: 09/475,961 : Examiner: Richard S. Woo
Filed: December 30, 1999 :
For: DELIVERY MANAGEMENT :
SYSTEM

AMENDMENT

Mail Stop: AMENDMENT
Hon. Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

In response to the Office Action dated March 30, 2004, please amend the above-identified patent application as follows: